UBC Okanagan Relocation Resources

Health Care Resources

1. Medical Services Plan of British Columbia (MSP)
   a. The provincial government’s medical insurance plan:
      https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp
   b. It pays for medically necessary insured physician and surgeon services.
   c. In order to enrol in MSP, you must meet certain eligibility criteria:
      https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/eligibility-and-enrolment/are-you-eligible
   d. Apply directly online: https://www2.gov.bc.ca/gov/content/health/health-drug-coverage/msp/bc-residents/eligibility-and-enrolment/how-to-enrol#applyonline
   e. If coming to British Columbia from outside of Canada, please note that MSP has a waiting period which consists of the balance of the month in which residence in BC is established, plus two months.
      i. Private medical coverage should be considered during this waiting period. Two private insurance companies that UBC presents as options are:
         3. Arrangements can be made with other private insurance agencies found online.

2. Finding Medical or Dental Professionals
   a. Doctors
      i. Physicians and surgeons are registered through the College of Physicians and Surgeons of BC (https://www.cpsbc.ca/). Finding a physician may take some time as many doctors have a waiting list.
      iii. Interior Health Urgent and Primary Care Centre: https://www.healthlinkbc.ca/services-and-resources/upcc
         1. Open 7 days/week, including holidays, from 9:30am-8:30pm. No appointment necessary. Patients are seen based on their medical need, not order of arrival.
      iv. Walk-in clinics where you can drop-in or see a physician virtually. Please see the websites below that can be used to find a walk in clinic in your area and the corresponding ‘real time’ wait times.
         1. MediMap/ Walk-in clinic wait times: https://medimap.ca/Location/Kelowna
         2. Skip the Waiting Room: https://bc.skipthewaitingroom.com/city/kelowna

How to get vaccinated for COVID-19: https://www2.gov.bc.ca/gov/content/covid-19/vaccine/register
UBC’s response to COVID-19: https://covid19.ubc.ca/
If you have an emergency while in Canada, dial:

911

To reach fire, police or emergency services.
Operators will dispatch the appropriate service to your location as soon as possible.