***Personal and Confidential***

# Performance Review and Plan Document

The UBC strategic plan, *Shaping UBC’s Next Century*, sets out our collective vision, purpose, goals, and strategies for the years ahead. It guides our decisions and actions, inspiring the very best in our students, faculty, staff, alumni and partners. In addition, five enduring valuesunderpin all our activities, interactions and decisions — excellence, integrity, respect, academic freedom and accountability.

**The UBC Performance Review and Plan Document is designed to:**

* Facilitate communication, discussion, and exchange of ideas between employees and their managers.
* Promote a high level of employee performance through consistent and formal feedback from the supervisor.
* Create alignment between employee and organizational goals and assist individual growth and development.
* Develop a motivated, engaged, and high-performing workforce that supports the work of the university.
* Clearly articulate performance expectations to the employee.

| Employee Information |
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| Employee Name:  |  |
| Employment Group:  |  |
| Department:  |  |
| Area/Division:  |  |
| Position Title:  |  |
| Position Level:  |  |

| Employment Information | dd-mm-yy |
| --- | --- |
| Initial Employment Date at UBC: |  |
| Initial Employment Date in Department: |  |
| Start Date in Current Position: |  |
| Date of Last Review: |  |
| Date of This Review: |  |

## PART A - Performance Assessment

Provide the employee with feedback on the following competencies. Please review each competency's definition, provide detailed comments and specific supporting examples of how the employee demonstrates the competency, and discuss together how they may further develop the competency.

*The ‘Comments/Examples’ fields will expand as you type if additional space is required. If you prefer to print this document and complete it by hand, you can increase the size of the ‘Comments/Examples’ fields by clicking or tabbing inside the box and then pressing the ‘ENTER’ button on your keyboard until the field is the desired size.*

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| Approach to Work |
| Consider the extent to which the employee demonstrates initiative, flexibility, adaptability, and resourcefulness while performing the duties of their position, and assess their ability to follow instructions. Consider how the employee accepts new and varied work assignments and assumes responsibility for their completion. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Job Knowledge / Quality of Work |
| Consider the extent to which the employee keeps current with, understands, and applies their knowledge of the techniques, methods, and skills involved in the position. Consider the extent to which the work is accurate, thorough, completed in a timely manner, and reflects follow-through to completion. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Planning and Organization / Time Management |
| Consider the extent to which activities are planned, prioritized, and time organized to achieve goals and targets. Consider the amount of supervision required to achieve goals and targets. Consider the ability of the employee to manage competing tasks adeptly and use their time efficiently and effectively. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Judgement / Decision Making |
| Consider the extent to which the employee demonstrates independent thinking and effective problem-solving skills. Consider the extent to which the employee makes appropriate decisions after adequately contemplating various available courses of action. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Communication / Interpersonal Skills |
| Consider the ability of the employee to express themself clearly and professionally, both verbally and in writing, and to exercise tact and diplomacy. Consider the effectiveness of the employee’s interactions with co-workers, supervisors, faculty, staff, students, and clients. Consider their commitment and contributions to team success while working in a group. Consider how well the employee gets along with and respects the rights of colleagues and displays a cooperative spirit. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Personal Leadership |
| Consider the employee's contribution (in addition to their regular job duties) to their unit and the UBC campus community. Consider the degree to which they display a healthy work-life balance and take responsibility for their personal growth and professional development. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Safety Awareness and Demonstration |
| Consider the work habits and attitude of the employee as they apply to working safely and the degree to which the employee complies with university safety rules. Consider the extent to which the employee understands and demonstrates proper safety practices, promotes safety and shows awareness of the safety of others and accountability for personal safety. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

## Performance Assessment continued

**Additional competency for employees with supervisory responsibilities**

The following competencies are from the leadership model used in the [Managing at UBC](https://hr.ubc.ca/career-development/leadership-programs/managing-ubc) course.
This model is based on the idea that managing requires an understanding of both management and leadership with a focus on both tasks and people.

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| People Leadership |
| Consider the ability of the manager to motivate others and to model the values of the unit. Consider their ability to build relationships, trust, and credibility with staff. Consider the degree to which the manager promotes cooperation, fairness, and equity in the unit. Consider the level of pride and enthusiasm demonstrated by the manager towards the unit and its goals. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| People Management |
| Consider the level of interest, concern, consideration, and respect the manager has displayed for staff and their development. Consider the ability of the manager to promote cooperation and teamwork and to resolve conflict effectively. Consider their ability to delegate appropriately and to fully utilize their staff to accomplish unit goals. Consider the amount of recognition and acknowledgment given regarding staff achievement. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Task Management |
| Consider the degree to which the manager has established clear roles, responsibilities, priorities, and performance targets for staff. Consider their ability to monitor, assess, and review staff performance while providing opportunities for training and development as necessary. Consider the degree to which they have demonstrated accountability and sound judgement in managing UBC resources. Consider the level to which they strive for high-quality performance and take the initiative to seek improvements in outputs and efficiencies. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

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| Task Leadership |
| Consider the degree to which the manager welcomes new ideas and displays a creative and innovative approach to their work. Consider the ability of the manager to make clear, consistent, transparent, and timely decisions. Consider their ability to focus on the ‘clients’ of the unit. Consider the level of assertiveness and persistence they have displayed in the pursuit of the unit's goals. Consider the ability of the manager to align the goals and priorities of the unit with those of the university and provide a sense of direction to the unit. |
| Comments/examples (to be completed by Reviewer prior to meeting with Employee): |
| Reviewer to list discussion notes from meeting with Employee here: |

## PART B - Review of Work Goals and Learning Objectives Established at Previous Performance Development and Plan (if applicable)

Please review the goals and objectives established at the previous Performance Development and Review (if applicable). Please also refer to the employee ‘Self-Assessment and Goal Setting’ document and discuss with the employee. Please insert comments regarding progress towards those goals and identify goals/objectives being carried forward if applicable (attach additional sheet if necessary).

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| Previous Goal / Objective | Comments Regarding Results |
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## PART C - Carry Forward and New Goals and Objectives

Please refer to the employee’s ‘Self-Assessment and Goal-Setting’ document, and through dialogue with the employee, mutually develop goals/objectives. Please complete the following table during your meeting with the employee. Progress towards these goals should be reviewed informally, and the table should be updated as required throughout the upcoming review period. *Please list as many goals as you feel are appropriate.*

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| Goal/objective: |  |
| Achievement plan/targeted completion date: |  |
| Check-in dates:  |  |
| Comments regarding progress:  |  |

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| --- | --- |
| Goal/objective: |  |
| Achievement plan/targeted completion date: |  |
| Check-in dates:  |  |
| Comments regarding progress:  |  |

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| --- | --- |
| Goal/objective: |  |
| Achievement plan/targeted completion date: |  |
| Check-in dates:  |  |
| Comments regarding progress:  |  |

## PART D - Reviewer Overall Comments

Please complete the following section before you meet with the employee. Provide the employee with an overall summary of their performance. Highlight the employee’s major accomplishments and note the employee’s strengths and development needs related to performance. You may also comment on other employee performance areas that have not been addressed in this document.

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| To be completed by Reviewer prior to meeting with Employee: |

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| Reviewer to list discussion notes from meeting with Employee here: |

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| Acknowledgments - Signatures |
| Employee Name:[ ]  I would like to attach my ‘Self-Assessment’ to this document.[ ]  I will be providing my overall comments which I would like to be attached to this document.  | Signature:\* I have read and discussed this evaluation with my supervisor. My signature means that I have been advised on my performance and does not necessarily imply that I agree with the contents of this review. |
| Reviewer Name: | Signature: |
| Manager Name: (if different from Reviewer) | Signature: |
| Date of Next Review:   |
| **Distribution:** Original to be kept in the employee file, and a copy of this document should be provided to the employee. Please remember to attach the employee’s ‘Self-Assessment’ and overall comments to this document (if applicable). |